

New to Confido?

Hello,

Thanks for taking the plunge and signing up for Confido!

Confido is a huge event with over 1200 people having a great time. This guide is designed to help you prepare, tell your group what is happening and understand what is going on while you're there. If you still have questions when you're done, drop me an email at confido@durhamscouts.org.uk.



You should read this guide in conjunction with the Joining Instructions.

I hope you have a great time at Confido!

Thanks, Claire

Claire Freeburn, Event Team Leader

How we run Confido

Confido is organised by Durham Scouts. We provide the site, activities and food and make sure everyone is safe. We ask you to tell your group what is happening, meet them at specific times and generally look out for them. The event only works because group leaders help us by running activities, security, catering or other important roles.

Everyone is a volunteer. Our teams will try to create a stress-free camp and we ask for your help, especially when everyone is tired.



The Atmosphere!

We create a lively atmosphere by using music, entertainment and brilliant activities. We play up-beat music across the site from around 7am until 11pm and have our own radio station, Confido Radio. We use Social Media including Facebook and Instagram to communicate with the Scouts and Explorers! Some groups might produce special T-Shirts for their group and nearly everyone will make some effort to dress up for the Saturday Night Party!



Who does what?

You'll get an opportunity to meet the Key People at the Friday Night Leaders Meeting. However, you'll mainly be working with:

- **George Turnbull** – Security & Helpdesk [George's team will help you first and keep you safe]
- **Ben Hudson** – Camp Warden [If you're worried about safety or something that's happened]
- **Phil Harnby** – Catering [Keeping us fed and watered, speak to Phil about special diets]
- **Claire Freeburn** – Event Organiser [Everything else]

The Helpdesk (located next to the Toilets, Cammo Cabin and Car Park) is the first port of call 24/7 for any questions, problems or concerns. You can also speak to anyone in a Blue Hi-Vis Jacket.



Arriving at Confido

Moor House is a compact site and getting 1200 people on-site in 2 hours is a challenge! We have a well rehearsed process, tried and tested over a number of years:

- You'll be allocated an arrival time based on your preference – please keep to this for everyone's safety.
- Arrive before your group in order to park your car and Check-In. You'll need the Car Parking Pass from your Joining Instructions. The Car Parks can only be accessed from the layby on the A690, accessed by the Eastbound Carriageway (From J62 A1 to Sunderland). Enter the layby at the first opportunity (bottom) and proceed to the top of the layby with your pass shown in your window.
- Parents dropping off Young People can do so in the layby on the A690. We will send out instructions with directions and instructions which we ask you to give out in advance. Please make sure a leader from your group is in the layby, standing at the correct meeting point at the agreed time to meet your group as we won't let parents onto the site.
- Walk down to the site with your group; follow the directions of our team. Give your group their wristband (each wristband is allocated to a specific Young Person – there are instructions in your check-in pack).



Our car parks are very busy and we will park cars bumper-to-bumper to fit everyone in. This means that once you've arrived, you won't be able to get your car out until the end of the event, possibly as late as 4pm.

The Camping Experience

You can setup your sleeping tents from the Wednesday night before Confido. A lot of groups do this to make their arrival on the Friday less stressful. You will be allocated a sub-camp by email the week before and these are marked by signs on the site. We do not allocate specific areas for each group, so please just find a spare space within your sub camp.



Camping is very, very tight. Please only bring sleeping tents and don't leave gaps between your tents. For this reason, all cookers, naked flames, generators, etc are prohibited from the camping area – we are extremely strict about this. There is no need to bring a mess tent/dining shelter or any cooking equipment.

What do I need to bring?

- Sleeping Tents
- Group First Aid Kit

You **don't** need any cutlery or plates, mess tent or dining shelter, cooking facilities or chemical toilets. Do not bring gas lanterns, stoves, generators or any naked flame.



Catering

All main meals are provided by the Event, cooked by professional caterers and then served by our volunteers. Each meal is served differently:

- **Suppers** – informally served at the back of the Main Marquee at 9pm (Friday) and 9:30pm (Saturday). There is no seating and young people can help themselves.
- **Breakfasts** – please gather your group and accompany them to Breakfast. Queue on the main track and into the marquee. Collect your cereal and hot meal from the servery and take a seat in the marquee. We aim to feed everyone within 1 hour, 30 minutes.
- **Saturday Lunch** – agree to meet your Young People for lunch, all go and collect a packed lunch for each member of your group from the Lunch Marquee at 12:30pm. There is no seating in the marquee.
- **Dinner** – Same as Breakfast. We aim to feed everyone within 1 hour, 30 minutes.
- **Sunday Lunch** – everyone will be given their packed lunch on leaving the closing ceremony.



Where applicable, we will provide disposable cutlery and plates. Confido Cafe serves free Tea, Coffee and Juice from 7:30am until 11pm and also has a number of drinks and snacks for sale. You'll need to bring your own mug to use in the café!

Vegetarians and those with a Special Diet (that isn't catered for in the standard menu) will have an additional wristband. When getting to the front, please speak to the team who will sort out your meal.

Activities

There are over 50 activities around the site – see the large maps for help. Young people can try any activity at anytime, although we will suggest that they try something else if the queues are long for a particular activity. Leaders **don't need to** accompany their group so you may want to consider pairing them up into small groups if you have young members.



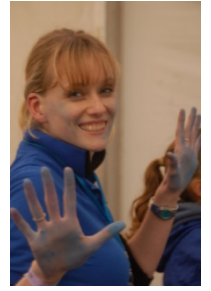
Evening Entertainment

We have a lot of evening entertainment, all focused around the Stage and Party in the main marquee. The stage will have bands, game shows, karaoke and music. In addition, we have a Cinema in the Main Hall of the House and on Saturday we also have some other options. Again, young people can choose what they do!



What do I do?

We need your help to make Confido work! When you signed up you gave us a preference as to what you would like to help with and we'll use this to allocate you a job – this might be helping on an activity during the day, working as a steward at the party or working on the helpdesk. We'll email you the week before to tell you what you'll be doing and also who you need to speak to. We try to allocate more people than is needed so each team leader can create a rota for you.



Emergencies & First Aid

The helpdesk is the first port of call for any problems and are open 24/7. First Aid is available 24/7 in the Main House, although we do ask that you try to fix minor injuries yourself (plasters, etc). If one of your group is treated by First Aid, they will fill in a report and give you a copy. You will need to do any onward referrals to the Scout Association.

